

August 3, 2006

Dear Millbury Postmaster,

About 5 weeks ago, I was thankful to receive two important pieces of mail that were incorrectly delivered, a check and another important piece of mail. As the webmaster of Paul Revere Village, I asked the question below. Some of the responses follow. I have highlighted in red the ones that are the most upsetting.

Perhaps there is a way to make the organizing of our mail more efficient? It is very concerning to many of us here at PRVA.

Michelle Fontaine
15 Lexington Rd.
Millbury, MA 01527
Webmaster@paulreverevillage.com

Hello neighbors,

Several times we have gotten other PRV owners' mail in our mailbox. Today I found all my mail from Saturday sticking out of my mailbox. Obviously it was placed in an incorrect mail box and the person who received it was kind enough to stick it in our box.

I wonder how often this happens and if we need to address this with the Millbury Post Office. My mail, that could have easily gotten thrown away, **contained some very important documents and a check**. Even though it was stuck back into the box slot, it also could have blown away. It is very unnerving that the Post Office is this sloppy.

Please email me directly if you have had a problem, what your address is and who the mail was addressed to. I live at 15 Lexington and have received 15 Meetinghouse mail. I'll collect all the info I receive and give it to the board for their assistance with the Post Office.

Thanks!... and thank you to the owner who placed our mail back!

Michelle Fontaine
www.mfontainephotography.com

2 Lexington Rd. - I live at 2 Lexington Rd. We have received mail for the neighbors all around us, as well as the people that use to live at our condo and addresses we have never heard of. It would be wonderful if you could pass along to the post office that things are getting mixed up.

19 Lexington Rd. - This has happened to me many times. Diane next door has received our mail and vice versa. Also, bills I knew have been sent out never reached me. I think they were delivered to the wrong box and instead of putting them in the blue box for re-delivery, they were thrown away. I think something needs to be put in the newsletter about what to do if you get someone else's mail. It's risky trying to stuff it into the correct slot, it could blow away and as you say, some of the mail is very important. I usually write on the outside of the envelope, " put in wrong box" and put it back in the blue mail box. Better to get it a little late than not at all !!! This has happened to us a good 5-10 times since we moved in. Not a huge problem for us recently but I do share your concern. Glad you didn't lose anything!

27 Lexington - We live at 27 Lexington and have received other people's mail several times and other people have received our mail.

30 Lexington - Very rarely do I receive someone else's mail who is living at PRVA.. I still receive junk mail, at times, for the Brown's, the former 30 Lexington owners even though I will be here 4 years in November. However, there are many instances when I did not receive mail that I know was sent. **A few that come to mind- an estimate for hard wood floor installation, both a shower and wedding invitation from the same family and yes, they did have my correct address in both instances, and yes others received their proper invitations, a \$50, check mailed to me as raffle prize from Shrewsbury Senior Citizens Group** , thank you notes that were sent and a few other business related mailings(the specifics escape me.) I did contact the post office on two different occasions and while they were very nice didn't seem to have an explanation . My biggest concern is that these are mailings I would be aware of- how often did I not receive mail that was addressed to me? Hope this helps. I'd be interested in knowing if others had similar experiences as I have had. Thank you for looking into this situation.

32 Lexington Rd. - We often receive our next door neighbor's mail and one of our neighbors has received our mail. **Recently a niece of Bob's sent him a birthday card with a gift certificate to the Wexford house restaurant for fifty dollars which he never received (I wonder who was the lucky neighbor to receive it and never put it back in the mail or on our box.)**

38 Lexington Rd. - Yes, I have had this problem too. I have found mail in my door that was evidently delivered to one of my neighbors. I have also received the wrong mail too and had to deliver it. It's usually 37 or 39 Lexington, my address is 38 Lexington. I hope the board can get the Post Office to improve.

40 Lexington Rd. - Michelle: Just wanted to get back to you regarding this mail issue. **Apparently the Post Office delivered my credit card bill to someone else because I never received it, which would be nice BUT now they want me to pay a \$39 late fee!! I totally forgot about the bill and for some reason just thought of it the other day and when I investigated I realized that I never received their bill for two months!!!! I am sure they sent it but was delivered elsewhere???** They are VERY SLOPPY!!!!

This is an issue that should be brought to the Post Offices' attention. I live at 40 Lexington and I have received mail for 40 Main Street --- not even in our complex!!!! I also receive 41 Lexington's mail all the time!! I put the misdirected mail back into the U.S. Post Box so that it doesn't blow away!

41 Lexington - I've never received other mail, but is there a way to stop the PO from giving us mail that is still addressed to previous owners? Obviously, they know we are the new owners (for

2 years now!) They wrote our names in our mailbox! I just feel they are being lazy and just throw it all in. Half the time I can't find my own mail b/c they give us all the stuff that isn't ours.

46 Lexington Rd. - I live at 46 Lexington and many times have received mail for 47 Lexington- one time I even got a certified letter notice for #47. I also tend to get for 48 and 49 Lexington. I usually put it in the slot that is attached to my bank of mail boxes. Thanks for collecting this info- I have noticed several times mail has been placed in slots- and have too been concerned about it blowing away.

49 Lexington Rd. - I have had problems with mail delivery since I moved here. Most of the time I get mail addressed to people who lived at my address over 5 years ago. Not just current resident stuff, but 1st class mail like bills, credit applications, xmas cards, etc. Yesterday, I received solicitations addressed to 49, 50, 51 Lexington Rd and an investment statement for the person I originally bought my unit from. I have also received mail addressed to other units. I have written to and visited the post office at least a half dozen times in the last 5 years. I'm not sure how the mail forwarding for former residents is handled, but I'll be moving soon and I hope my mail gets forwarded properly.

51 Lexington - I am at 51 Lexington and I occasionally get mail for my immediate neighbors at 50 and 52 Lexington. This has happened as recently as last week. **There was one occasion (more than a year ago) when I got a box of new checks intended for someone on Village Green.** There was no obvious connection (i.e., similar name or address) between me and the intended recipient. I arranged to deliver the box to the rightful owner, but in the wrong hands, that could have been disastrous. It's not just a problem within our complex, though. Last month I received some junk mail for someone living at 51 Carousel Drive!

56 Lexington - This happens to me quite often, I'd say at least every week or two. I have considered complaining to the Post Office in person as well. There have been times when all I got was other people's mail and none of my own. Mostly, it's been mail for my immediate neighbors 55, 57 or 58 Lexington (I'm 56 Lexington), but occasionally, I'll get something for other areas of the complex. Less seldom, I've even rec'd mail for people in other sections of Millbury.

4 Meetinghouse - Yes, this has happened to us a fair bit. Usually we will receive the mail of one of our close neighbors. I think the mailperson places the mail in a box either one position too high or too low. We've dealt with it by simply delivering it to the neighbor's door. Perhaps we need a designated mailbox with a slit opening (similar to the PRVA mailbox) where we can place incorrectly delivered pieces of mail. The mailperson would then get a second chance to deliver these items correctly. I have not looked to see if there is an available mailbox to serve as our "redo" box.

2 Concord Rd. - I too have had several problems with the mail, in fact I called and complained,